

# **Huawei Energy Storage Cabinet Battery Warranty**





## Overview

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Huawei provides a 10-year performance warranty for battery modules. The performance warranty standards are as follows: The warranty of energy storage system products is divided into basic warranty and advanced warranty. After the device is delivered, the basic warranty is automatically obtained. How long is Huawei battery backup box warranty?

The battery backup box has a warranty period of 24 months. As with their solar inverter modules, warranty can be claimed through their Australian office based in Chatswood, NSW which can be reached on 1300 482 934. Review Huawei's warranty document [here](#).

Do I need an extended warranty on a lithium battery?

If extended warranty is required, consult the SSD and evaluate the maximum service life of lithium batteries based on the battery model and application environment. Extended warranty can be provided within the service life and needs to be quoted. Subject to the feedback from the local spare parts contact person.

How to upgrade Huawei fusion solar smartpv battery?

In order to remotely upgrade the latest firmware to ensure battery life, the battery is highly recommended to connect to the Huawei FusionSolar SmartPV management system. After the battery is purchased, the installation needs to be completed within one month. If the battery fails, it needs to be reported within two weeks.



## Huawei Energy Storage Cabinet Battery Warranty

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### [HUAWEI Smart PV Products Warranty and Service Conditions](#)

After the battery is purchased, the installation needs to be completed within one month. If the battery fails, it needs to be reported within two weeks. The battery cell damage ...

### [Product Information](#)

### **LUNA2000-97/129/161/200KWH User Guide**

Click to view > i. Questions Related to C& I ESS Warranty, Site Selection, and Layout 1. Q: What are the battery storage requirements of LUNA2000-200KWH-2H1? Click to view > ii. ...

### [Product Information](#)



### **Lithium Battery Warranty Agreement**

The standard warranty period of lithium batteries is one year. If extended warranty is required, consult the SSD and evaluate the maximum service life of lithium batteries based on the ...

### [Product Information](#)

### **"Huawei LUNA2000 Battery 5kWh - Modular & Efficient Storage , Solen Energy**

"Discover the Huawei LUNA2000 5kWh battery for modular, efficient energy storage. Stackable design, 10-year warranty, and reliable performance.



## [Product Information](#)



### **Lithium Battery Warranty Agreement**

2 Warranty Commitments 2.1 Warranty Service Definition The warranty service is the product assurance service provided within the product warranty scope to resolve lithium battery quality ...

## [Product Information](#)



## [Overview of Huawei Digital Power Warranty Services](#)

The table provides warranty descriptions for Huawei Digital Power's products, devices, and solutions in various business scenarios such as Smart PV, energy storage system (ESS), Data ...

## [Product Information](#)



## [C& I Hybrid Cooling ESS Warranty Terms\(Oversea\)](#)

Huawei C& I Hybrid Cooling Energy Storage System(ESS for short) are applicable to commercial and industrial scenarios. It work with SACU or SmartLogger. The SmartPCS is connected to ...

## [Product Information](#)





### [C& I Smart String Hybrid Cooling Energy Storage Warranty ...](#)

The performance warranty of the battery of the energy storage system is based on the ten-year warranty period and the number of cycles. The one that reaches the warranty first takes effect, ...

#### [Product Information](#)



### [Energy storage cabinet warranty period](#)

This Limited Warranty shall be valid from September 1, 2022 and shall apply to all Home 8 (RA768K16A1) and SE Box (REA200APO) Energy Storage Systems, installed and used

#### [Product Information](#)



### [Energy Storage System Product Warranty Conditions](#)

Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is ...

#### [Product Information](#)



### **C& I ESS Warranty Policy V2**

When the grid power is insufficient, the energy stored in the batteries is output to loads through the SmartPCS. The ESS product warranty is classified into basic warranty and advanced ...

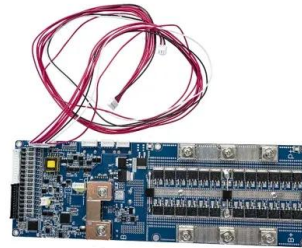
#### [Product Information](#)



### [C& I Smart String Energy Storage Warranty Service Terms](#)

Huawei C& I Smart String Energy Storage (ESSs for short) Products LUNA2000B series are applicable to industrial and commercial scenarios. They work with the SmartPCS, DCDC and ...

#### [Product Information](#)



### [Smart String Energy Storage System Product Warranty ...](#)

During the warranty period, Huawei guarantees that all hardware purchased shall Be replaced free of charge from defects in material, fabrication, and workmanship.

#### [Product Information](#)

### [C& I Smart String Energy Storage Warranty Service Terms](#)

Huawei provides a 10-year performance warranty for battery modules. The performance warranty standards are as follows: The warranty of energy storage system products is divided into basic ...

#### [Product Information](#)



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For catalog requests, pricing, or partnerships, please visit:  
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